



SBOrthoNOW

IMMEDIATE ORTHOPEDIC CARE



SBOrthoNow Walk-In Clinic

EXPERT CARE FOR SUDDEN,
URGENT ORTHOPEDIC ISSUES,

NO APPOINTMENT NEEDED!



**SOUTH BEND
ORTHOPAEDICS**

An OrthoAlliance
Partner Practice

When should I go to SBOrthoNow?

SBOrthoNow is for sudden, urgent orthopedic injuries that have occurred in the past few days. It is not for chronic, long-term issues.

Come to the Walk-In Clinic if you experience:



Bone, joint or muscle injuries



Sprained knee, ankle or foot



Possible broken bone



Injury to hand, wrist or shoulder



Sports injuries



Recent back, neck or extremity injuries



When **shouldn't** I go to SBOrthoNow?

While SBOrthoNow is faster and less expensive than the ER, there are times when the ER is the better choice.

Do NOT come to our Walk-In Clinic if you experience:



Cold, flu, respiratory or stomach issues



Visible bone/
multiple fractures/
cuts or open
bleeding wounds



Animal bites or burns



Concussions/head or facial injuries



Chronic back or neck pain*

** If you have experienced chronic back or neck pain for more than two weeks, however, you should make an appointment to see one of our South Bend Orthopaedics experts. You can make an appointment at sbortho.com or by calling 574-247-9441.*

What can I expect when I come to SBOrthoNow?

The first thing you can expect is outstanding care! Unlike the ER, our Walk-In Clinics are staffed by experts who specialize in orthopedic issues. In addition to shorter wait times than the ER, here's what else you can expect when you come to SBOrthoNow:

- **Care Without ER Cost.** An ER visit can be expensive. Skip the ER visit and go straight to the specialists rather than paying both. We bill as a specialty office visit, not as an urgent care facility or emergency room, which saves you money.
- **Collaboration With SBO Surgeons.** SBOrthoNow staff have immediate access to our orthopedic surgeons. Collaboration occurs often to ensure patients receive fast and accurate diagnosis and treatment plans.
- **Limit Exposure.** Since we only treat orthopedic conditions, there is less risk of spreading germs or disease that you may receive from an ER or urgent care.
- **Access to Additional Services.** SBOrthoNow patients have access to immediate care for x-rays, casting and bracing. Our staff can also order MRIs and therapy in house and work with you to schedule the appointments you need to get the care you require.

What should I know about payment and insurance?

A visit to SBOrthoNow is similar to any doctor appointment. Here's an overview of financial options.



- **Insurance.** Co-payments required by your insurance will be expected at the time of service. SBOrthoNow will file your claim to a secondary insurance once. SBOrthoNow accepts cash, check, MasterCard, VISA, Discover, American Express and Care Credit.
- **Self-Pay.** If you are paying for your care outside of insurance, \$275 is due at the time of check-in. Additional costs will be discussed after your appointment, as needed, as well as possible payment options. In addition, if you currently have an outstanding balance with South Bend Orthopaedics, you will be required to satisfy that balance in full prior to being seen at SBOrthoNow.
- **Worker's Comp and Accidents.** If you have a work-related injury that occurred on the job, prior authorization is needed before you can be seen. If you have been involved with a motor vehicle accident, additional information may be needed before you can be seen. SBOrthoNow does not file litigation claims. Questions regarding auto/personal liability claims can be answered by calling **574-247-9441**.

Please be sure to bring:



Insurance Card



Photo ID



Any prior x-rays you
have had taken



SBOOrthoNow is an immediate orthopedic care clinic that provides same-day walk-in care for a wide range of orthopedic injuries. It is staffed by South Bend Orthopaedics who has been providing expert care to South Bend and surrounding communities for over 75 years.

When you have a sudden orthopedic injury and go to the ER or a regular urgent care clinic, you are seen by a physician who practices general medicine. When you come to SBOOrthoNow, you are seen by an orthopedic expert, so the care you get is specialized.



Location & Hours

South Bend Orthopaedics

53880 Carmichael Drive
South Bend, IN 46635

574-247-9441

M-F 8AM-4PM

Sat. 8AM-12PM



Check sbortho.com/services/walk-in-clinic/ for any change in SBOOrthoNow hours.

Scan the QR code to find hours and get directions.

